

Notice to the Customers:

Dear Valued Customer,

We hope this message finds you well.

Due to ongoing inflationary pressures and increased costs associated with third-party testing services, we will be implementing a **5% price increase on all testing services**, effective from **02 February 2026**.

In addition, the external laboratory that we use for advanced analysis is now charging an administrative fee for every order sent to their laboratory. Therefore, a **\$20 administration fee** will apply to **all send-away test orders** to cover handling and processing costs. We have completed a thorough review of all major providers and concluded that this is the most cost effective option for our customers.

We have worked hard to keep price changes to a minimum and remain committed to providing reliable, high-quality services and timely results. We sincerely appreciate your understanding and continued support.

If you have any questions or require further information, please feel free to contact us.

Kind Regards,
Linnaeus Team.